

Corporate Office(T&C-CFA Branch)
2nd floor, Room No. 215,
Eastern Court, Jan path,
New Delhi – 110 001
Phone – 011 -23765039/23734320
Fax – 011 - 23734319 / 23734322
Email id : tccfa.bsnl@gmail.com



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. 3-4/2018-R&C [CFA]

Dated: 31-01-2019

Circular R&C-CFA-179/18-19

Sub:- Promotional scheme for Bring back disconnected customers during last six months in Ernakulum SSA of Kerala Telecom Circle-reg.

1. CGMT, Kerala may refer to letter No. CFA/Mktg/10-18/2018-19/33 dated 15-01-2019 on the subject matter.
2. Now, the Competent Authority on approved of Tariff Committee-CFA has approved the following:
 - a) ***In order to bring back the disconnected/closed Landline & Broadband connections either due to non-payment or voluntarily closed by the customers during last 6 month, the Tariff Committee has recommended to restore these landline connections initially in Ernakulum SSA of Kerala Telecom Circle for 30 days free of cost.***
 - b) ***Performance in this regard will be reviewed after expiry of offer period for further extension in remaining SSAs of Kerala Circle.***
3. The following reports may also be sent:
 - a) A weekly report of how many number have incoming calls matured.
 - b) A weekly report of re-connection out of these numbers plan-wise.
4. ***These instructions shall be effective with immediate effect in Ernakulum SSA of Kerala Telecom Circle for 30 days on promotional basis only.***
5. ***The Circle shall ensure to comply with all regulatory mechanism including online reporting to TRAI and also update the circle website.***
6. The circular is issued based on approval of the competent authority in PDP-CFA unit file No. 8-1/2018-PDP(CFA)/Pt.2 For any clarification /correspondence in respect of aforesaid scheme, matter may be taken up with PDP-CFA unit of BSNL CO New Delhi. Phone No.011-23322692.

DGM (T&C)-CFA

To

CGMT, Kerala Circle BSNL.

Copy for information to: -

1. CMD, BSNL.
2. Directors (CFA / CM / ENT / HR / FIN) on BSNLs Board.
3. Executive Director (Finance), BSNL.
4. PGM (Regulation), BSNL CO, New Delhi- for necessary action.
5. All Tariff committee members [GM (NWP-BB)/GM (NWP-CFA)/Sr.GM (Finance-CFA)], BSNL C.O.
7. GM (CFA), CO BSNL w.r.t case mark: 8-1/2018-PDP(CFA)/Pt.2 carrying the approval of the Competent Authority in the matter.
6. AD OL for Hindi version.
7. CGM (ITPC), Pune for necessary changes in CDR/billing systems.
8. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi-23.
9. GM (BBNW), Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore.
10. Director General P&T Audit, Shyam Nath Marg, Near Old Secretariat, Delhi-110 054.
11. Guard File.

Circular R&C CFA No.179/18-19 dt.31-01-2019

DM (T&C)-CFA

Regd. & Corporate Office: Bharat Sanchar Bhavan, H. C. Mathur Lane, Janpath, New Delhi-110001

Corporate Identity Number (CIN): U74899DL2000GOI107739

Website : www.bsnl.co.in